

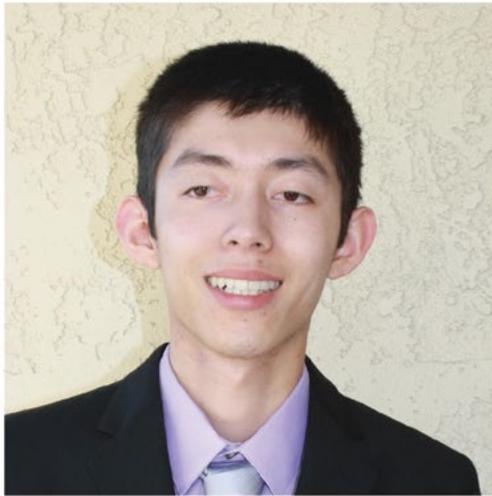


DEPARTMENT of
REHABILITATION

Employment, Independence & Equality



2015
ANNUAL
REPORT



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Employment, Independence & Equality

California Department of Rehabilitation
 721 Capitol Mall
 Sacramento, CA 95814



(916) 558-5874 | TTY (844) 729-2800 | externalaffairs@dor.ca.gov | www.dor.ca.gov



State Capitol Photograph: Kevin Fiscus

SCAN ME



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DEPARTMENTAL OVERVIEW

DOR administers the largest vocational rehabilitation program in the country. Every year, DOR provides services to approximately 110,000 individuals with physical and cognitive disabilities. Services are designed to help job seekers with disabilities obtain competitive employment in unified work settings. We offer tailored services that help job-seekers with disabilities obtain competitive employment in integrated work settings (i.e. work environments where individuals with disabilities earn wages that are consistent with wages paid to workers without disabilities; and where the majority of persons employed in that setting are not persons with disabilities).

At DOR, we know that with guidance and support, individuals with disabilities can be fully integrated and highly productive community members, employees, and colleagues. Our program participants are expected to be available, responsible, active, and dedicated contributors to their own success.

DOR also funds, administers, and supports 28 non-profit Independent Living Centers (ILCs) in communities throughout California. Each ILC provides services necessary to assist over 22,000 consumers annually to live independently and be productive in their community.



MESSAGE FROM THE DIRECTORATE

In Fiscal Year 2015, DOR delivered Vocational Rehabilitation and Independent Living services to more than 130,000 Californians with disabilities while preparing for changes associated with the Workforce Innovation and Opportunity Act (WIOA). This law brings significant opportunity to improve services for individuals with disabilities, especially youth and students with disabilities. WIOA authorizes federal employment and training programs. It is designed to help individuals acquire the knowledge and skills necessary for today's economy and connect employers to the skilled workers they need. There have been no greater changes to the law affecting our programs since the 1992 Rehabilitation Act amendments.



Joe Xavier
Director

This fiscal year, DOR celebrated the silver anniversary of the Americans with Disabilities Act. Considered to be the first lawful affirmation for equal treatment of Americans with mental and physical disabilities, the ADA prohibits discrimination against people with disabilities in education, employment, government services, public accommodations, commercial facilities, and other vital areas of society. Looking back 25 years' worth of progress later, we recognize the debt of gratitude to those trailblazers who spoke out for what they believed and were brave enough to challenge the notion that people with disabilities were best institutionalized.

Productive partnerships elevated and affirmed our efforts this fiscal year. DOR, California Department of Education, and California Department of Developmental Services, in conjunction with Disability Rights California, entered into an agreement consistent with "Employment First" and related policies. Partners agreed to make employment in an integrated setting at competitive wages a reality for individuals with Intellectual Disability and Developmental Disabilities (ID/DD). In addition, DOR led a new effort to increase the number of employees with disabilities in state service. We are working with partner organizations California Department of Human Resources and California State Personnel Board to improve the processes that will enable qualified employees with disabilities to successfully enter the California workforce, work more effectively, and advance in their careers. Lastly, in partnership with several other State Departments, local educational agencies, and San Diego State University's Interwork Institute, we are working to improve the coordination of services and supports to SSI recipients ages 14-16 and their families. The purpose of CaPROMISE is to reduce reliance on public benefits, and increase independence by promoting employment and education.



Juney Lee
Chief Deputy Director

Two handwritten signatures in blue ink. The first signature is "Joe Xavier" and the second is "Juney Lee".

MISSION



DEPARTMENT of
REHABILITATION

Employment, Independence & Equality

The California Department of Rehabilitation works in partnership with consumers and other stakeholders to provide services and advocacy resulting in employment, independent living, and equality for individuals with disabilities.



VOCATIONAL REHABILITATION PROGRAM OVERVIEW

With over 85 locations throughout California, DOR provides services to job seekers with physical and mental disabilities. Services are based on individuals' aptitudes, abilities, interests, and choice.

At DOR, vocational rehabilitation teams work closely with our job seeking consumers to establish the best combination of services and resources necessary to prepare for, find, and retain employment. Vocational rehabilitation services may include career assessment and counseling, job search and interview skills, independent living skills, career education, training, and assistive technology.

The DOR vocational rehabilitation program is not an entitlement program; only individuals who meet eligibility requirements receive services.

As mandated by federal law, Order of Selection is required when requests for services exceed budgetary resources. Funding for DOR vocational rehabilitation programs primarily come from a state and federal partnership in which the state matches one dollar to approximately four dollars in federal funds.

VR Services and Innovations

WIOA: On July 22, 2014 the Workforce Innovation and Opportunity Act (WIOA) was signed into law. This landmark federal legislation makes significant changes to vocational rehabilitation and independent living programs in California and across the United States. WIOA replaces the Workforce Investment Act of 1998 and amends the Rehabilitation Act of 1973. It is designed to help job seekers access employment, education, and support services to succeed in the modern labor market. The law will encourage workforce development programs to help match employers with skilled workers needed to compete in the global economy.

DOR utilized feedback from the Department's stakeholders to submit comments on WIOA proposed regulations, and is presently determining how our program will need to change under the new federal regulations. We will collaborate with our federal and state partners to implement program changes that ensure state compliance with WIOA.

Work Incentive Planning Services: Navigating Social Security disability and other public benefit programs can often be complex. DOR Work Incentive Planning services highlight the advantages of work and self-sufficiency by helping understand how working impacts Social Security and other benefits. DOR currently has Work Incentive Planners in our Greater East Bay, Northern Sierra, and San Diego districts. We are hoping to obtain additional funding to employ even more planners statewide.

Social Security Reimbursements: Like all Vocational Rehabilitation Agencies in the United States, DOR is reimbursed by the Social Security Administration for costs related to serving consumers that join the workforce. In order to be reimbursed, the following conditions must be met: all consumers must work at least nine continuous months earning more than \$1,000 per month and consumers who are Blind or visually impaired must earn \$1,820 month. This revenue funds 28 Independent Living Centers budgeted at \$12.5 million per year, and other commitments that fall within DOR scope and mission.

CaPROMISE: DOR is partnering with several other State Departments, 18 local educational agencies, and San Diego State University's Interwork Institute to improve the provision and coordination of services and supports to child Supplemental Security Income (SSI) recipients ages 14-16 and their families as a means to reduce reliance on SSI. We're on target to meet our enrollment goal of 3,000 participants in spring 2016.

BUDGET HIGHLIGHTS

The Department of Rehabilitation's (DOR) total budget for fiscal year (FY) 2015-16 is \$435.6 million.

Case services funding for DOR consumers is \$181.6 million.

DOR continues to operate under a Federal Order of Selection process, and will be providing services to individuals in Priority Category One, eligible individuals with the most significant disabilities, and Priority Category Two, eligible individuals with significant disabilities, who apply on or before June 30, 2016, and Priority Category Three, eligible individuals with disabilities who applied on or before May 31, 2015.

STAFFING

DOR is allocated 1,860 total positions

DOR FUNDING SOURCES (approximations, in thousands)

- \$59,000 - General Fund
- \$350,000 - Federal Funds
- \$11,000 - Other Funds

MAJOR PROGRAM CHANGES

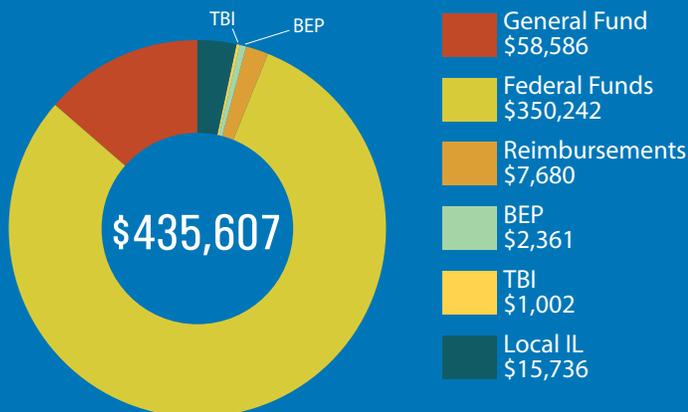
Budget Change Proposal (BCP) for FY 2015-16

Work Incentives Planners (WIP)

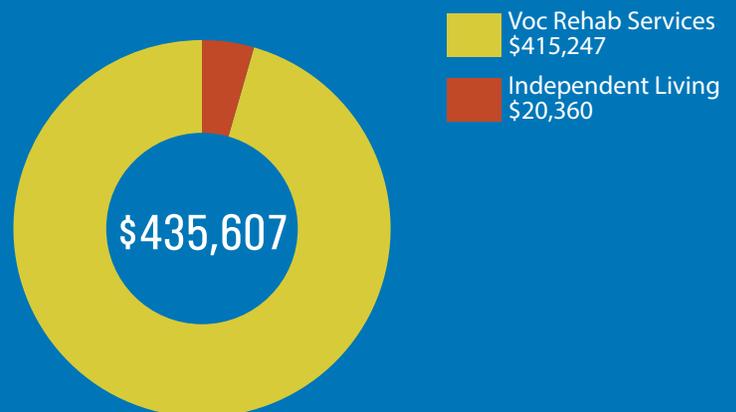
- DOR was granted federal fund authority of \$3.11 million in Social Security Cost Reimbursements and 31 ongoing full-time permanent positions to provide financial literacy and benefits planning services to eligible DOR consumers receiving Supplemental Security Income/ Social Security Disability Insurance (SSI/SSDI) benefits.

- Before receiving the legal authority to fund the program, DOR successfully piloted the WIP service offering. The pilot demonstrated that consumers who received information about work incentives and the impact of work on their benefits were able to obtain employment at a higher rate and had a larger income at closure than the control group.

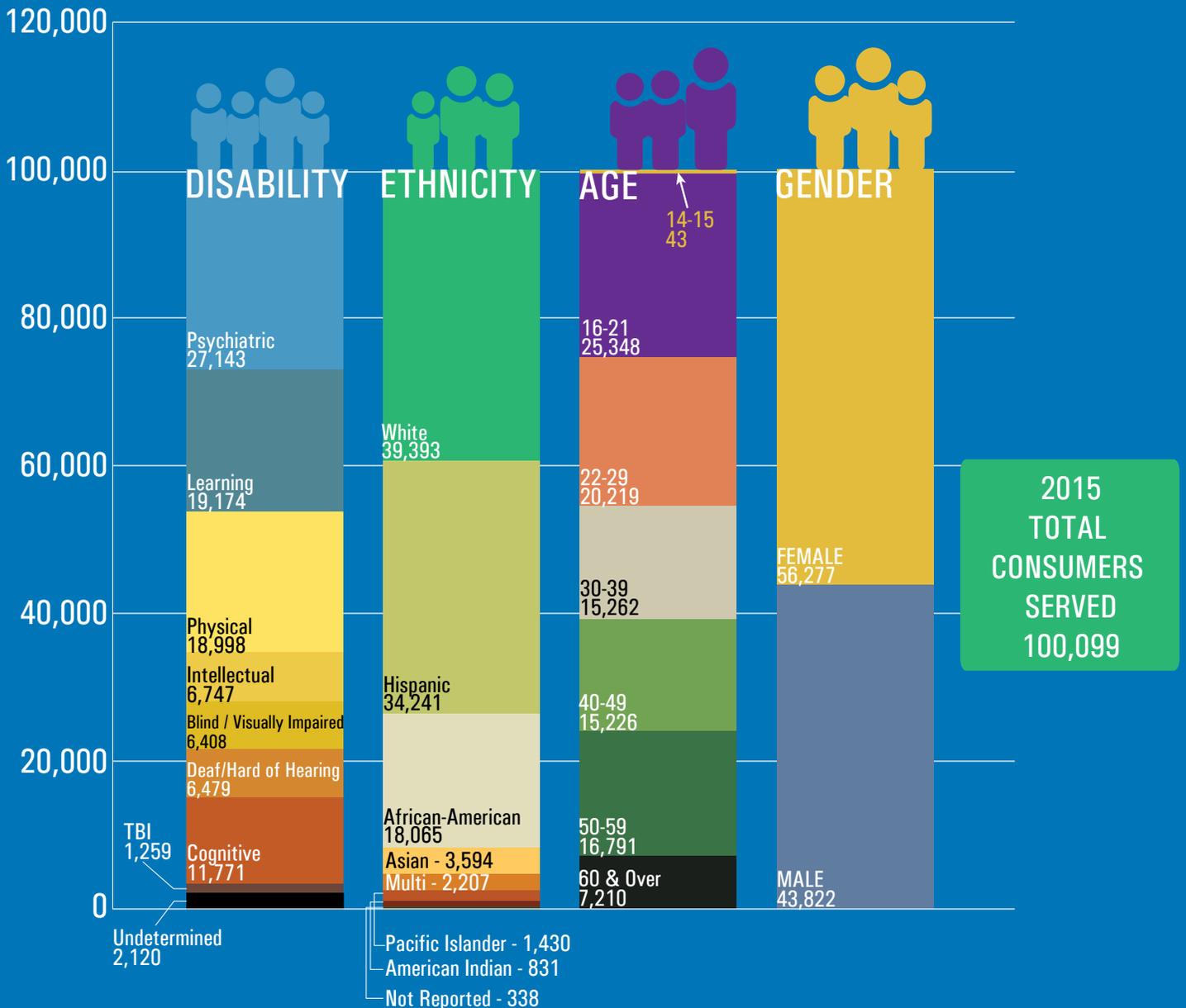
15-16 DOR Funding Total (\$ in thousands)



15-16 DOR Total Budget (\$ in thousands)



CONSUMER DEMOGRAPHICS



DISTRICT OFFICES

Valley Mountain Region

- 1 Northern Sierra District**
721 Capitol Mall
Sacramento, CA 95814
(916) 558-5300
- 2 San Joaquin Valley District**
P.O. Box 24001
2550 Mariposa Mall
Room 2000
Fresno, CA 93721
(559) 445-6011
- 3 Santa Barbara District**
509 East Montecito Street
Ste. 101
Santa Barbara, CA 93103
(805) 560-8130
- 4 Inland Empire District**
2010 Iowa Street, Building E
Suite 100
Riverside CA 92507
(951) 782-6650
- 5 Orange/San Gabriel District**
222 S. Harbor Blvd.
Ste. 300
Anaheim, CA 92805
(714) 991-0800
- 6 San Diego District**
7575 Metropolitan Drive
Ste. 107
San Diego, CA 92108
(619) 767-2100

Los Angeles Coastal Bay Region

- 7 Redwood Empire District**
50 "D" Street
Ste. 425
Santa Rosa, CA 95404
(707) 576-2233
- 8 Greater East Bay District**
1485 Civic Court
Ste. 100
Concord, CA 94520
(925)602-3953
- 9 San Francisco District**
301 Howard Street
Ste. 700
San Francisco, CA 94105
(415) 904-7100
- 10 San Jose District**
100 Paseo de San Antonio
Room 324
San Jose, CA 95113
(408) 277-1355
- 11 Van Nuys/Foothill District**
5900 Sepulveda Blvd.
Ste. 240
Van Nuys, CA 91411
(818) 901-5024
- 12 Greater Los Angeles District**
3333 Wilshire Blvd.
Ste. 200
Los Angeles, CA 90010
(213) 736-3904

- 13 Los Angeles South Bay District**
4300 Long Beach Blvd.
Ste. 200
Long Beach, CA 90807
(562) 422-8325

Blind Field Services

Blind Field Services
721 Capitol Mall
Sacramento, CA. 95814
(916) 558-5480

TTY/TDD users may call the
toll-free TTY/TDD number
(844) 729-2800 or use your
relay service of choice.



DOR DISTRICT MAP



DOR partners with individuals with disabilities in pursuit of employment, independence, and equality, but we don't work alone. We rely on programs, partnerships, and community resources to make employment a reality for our consumers.

Here are some of our most recent success stories.

Oswaldo Herrera

District: Redwood Empire

Team Name: Unit 6

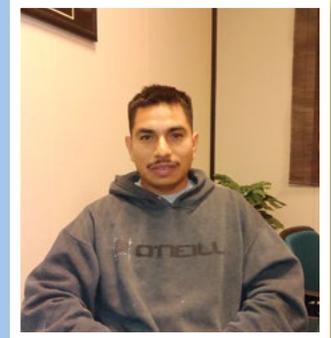
Staff: Mary Beth Stevens, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

Program: Community Rehabilitation through Goodwill Industries of the Redwood Empire

Partnership: Sonoma County Community College

Vendor or Community Service: Collaboration between DOR Redwood Empire Employment Coordinator and Fruits of Employment

Employer: Vino Farms Job Title: Mechanic Hire Date: 6/15/15



Mayona Engdahl

District: Greater East Bay

Team Name: PAH! Team

Staff: Maureen Fitzgerald, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

Program: Work Incentives Planning

Partnership: On the job training with employer

Vendor or Community Service: Computer Technologies Program

Employer: Surplus Services Job Title: Office Clerk Hire Date: 5/11/15



Danielle Anderson

District: Van Nuys / Foothill

Team Name: The CPRs (Canoga Park Rehabilitators)

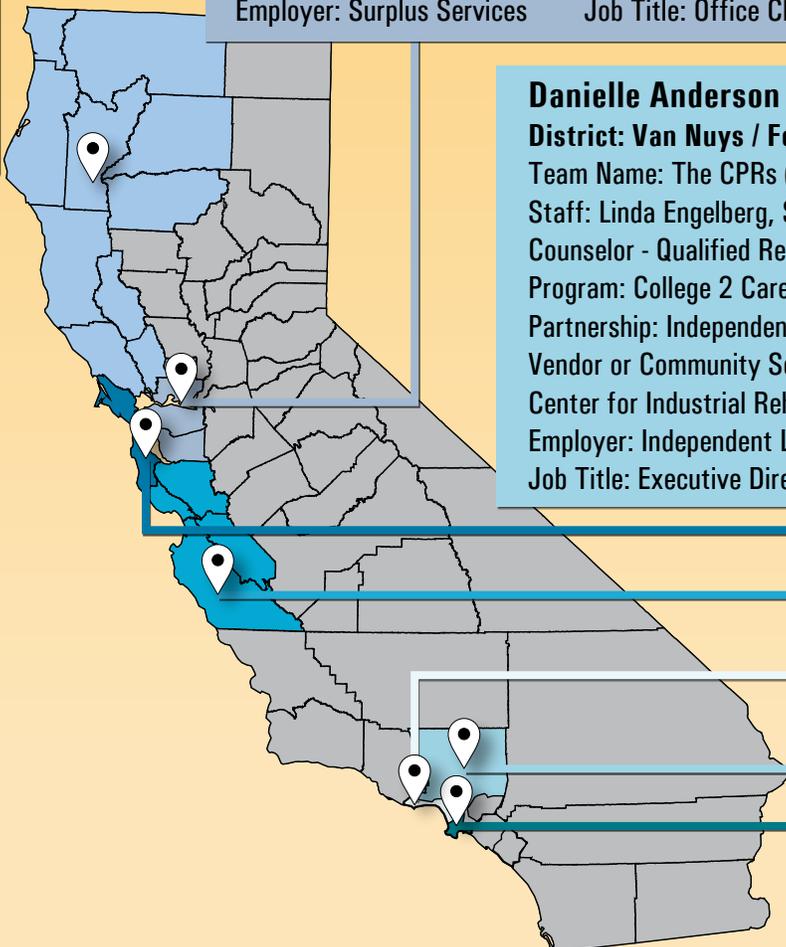
Staff: Linda Engelberg, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

Program: College 2 Career

Partnership: Independent Living Resource Center

Vendor or Community Service: Northridge Hospital Medical Center for Industrial Rehabilitation

Employer: Independent Living Resource Center
Job Title: Executive Director Hire Date: 10/1/14



CONSUMER PROFILES

LOS ANGELES COASTAL BAY REGION

Brianna Toscano

District: Greater Los Angeles

Team Name: Aces

Staff: Fatima Larcome, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

Program: Workability IV

Partnership: San Diego State University

Vendor or Community Service: General Services Administration internship

Employer: San Diego State University, Vocational Rehabilitation Counseling

Job Title: Graduate Student Intern **Hire Date:** 8/11/15



Laura Zepeda

District: San Francisco

Team Name: Unit S

Staff: Jane Graff, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

Program: LEAP

Partnership: City College of San Francisco

Vendor or Community Service: Hearing and Speech Center of Northern California

Employer: Department of Social Services **Job Title:** Administrator **Hire Date:** 4/27/15



Jason Chu

District: San Jose

Team Name: San Jose District Innovators

Staff: Nahid Rabieh, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

Program: Milpitas Transition Partnership Program

Partnership: San Jose State University

Vendor or Community Service: Expandability for AT services, Mobility Works and MEP for conversion of van for transportation services

Employer: Milestone Technologies with Google

Job Title: Systems Analyst **Hire Date:** 9/16/13



Patricia Johnson

District: LA South Bay

Team Name: Dream Makers/Go-Getters

Staff: Leticia Vargas, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

Program: LEAP

Partnership: America's Job Center

Vendor or Community Service: Maxine Waters Employment Preparation Center

Employer: California Department of General Services

Job Title: Housekeeping **Hire Date:** 1/5/15



Jacob Solis

District: San Joaquin Valley

Team Name: Job Doctors-G4E

Staff: Inez De Ocio, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

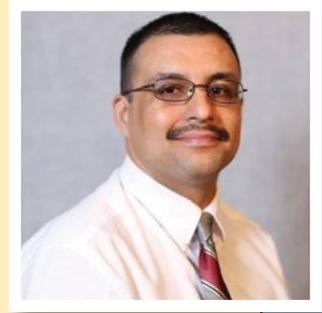
Program: Workability III

Partnership: College of the Sequoias

Vendor or Community Service: Internship at Visalia Rescue Mission

Employer: County of Tulare Resource Management Agency

Job Title: Bookkeeper Hire Date: 4/6/15



Danny Vang

District: Inland Empire

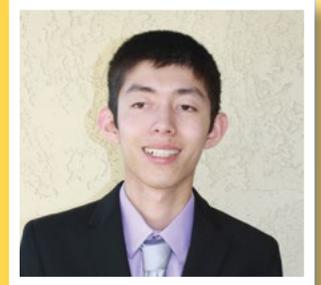
Team Name: BFS All Stars

Staff: Sandra Mitchell, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

Partnership: Gladstone High School

Vendor or Community Service: JBA/Step, Hatlen Center, California State University Fresno

Employer: Student



CONSUMER PROFILES

VALLEY MOUNTAIN REGION

Derek Jones

District: Northern Sierra

Staff: Dawn Leverett, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

Program: Brain Injury Coalition of Chico

Partnership: Dreamcatchers, Pride Industries

Vendor or Community Service: Caminar for Mental Health

Employer: Valley Oak Veterinary Hospital

Job Title: Janitor **Hire Date:** 12/18/14



Kay Wade

District: Santa Barbara

Team Name: Powerhouse

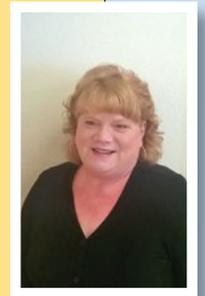
Staff: Ruth Jackson, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

Partnership: Private college

Vendor or Community Service: OPTIONS Family of Services

Employer: The Workforce Resource Center of Santa Barbara County

Job Title: Human Resources Administrator **Hire Date:** 3/20/2015



Francisca Morales

District: Orange San Gabriel

Team Name: Team E

Staff: Robert Barrios, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

Program: Workability IV, LEAP

Partnership: Employment Placement Professionals

Vendor or Community Service: California State University, Los Angeles

Employer: Regal Medical Group

Job Title: Community Health Worker **Hire Date:** 1/20/14



Jonathan Deguzman

District: San Diego

Team Name: Unit 3

Staff: Fatima Larcome, Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional

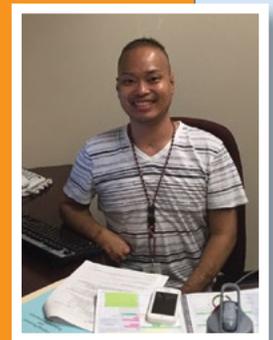
Program: Workability IV

Partnership: California State University San Diego

Vendor or Community Service: GSA internship

Employer: San Diego University, Vocational Rehabilitation Counseling

Job Title: Graduate Student Intern **Hire Date:** 8/11/15



INDEPENDENT LIVING PROGRAM

The Independent Living Section of DOR is one part of California's independent living network, which includes 28 independent living centers (ILCs) and the State Independent Living Council (SILC). The network is dedicated to the ideal that communities become fully accessible and integrated so that all persons with disabilities can live, work, shop, and play where they choose, without barriers. DOR administers the program in California and provides technical assistance and financial support for the independent living centers.

INDEPENDENT LIVING CENTERS

California's 28 Independent Living Centers (ILCs) offer an array of services designed to promote independent living for people with disabilities. ILCs are managed by local Boards of Directors comprised of persons with disabilities who have successfully established independence within their own communities.

ILC services include:

- Cross-disability peer support
- Independent living skill development
- Advocacy and systems advocacy
- Information and referrals
- Assistive technology services
- Transition services
- Housing assistance
- Personal assistance services

In 2014, ILCs served 23,836 Californians with disabilities, creating better environments and opening up possibilities in many people's lives.

CALIFORNIA COMMITTEE ON THE EMPLOYMENT OF PEOPLE WITH DISABILITIES

California Committee on the Employment of People with Disabilities (CCEPD) is an advisory committee established in statute to recommend solutions that improve the quality of employment of Californians with disabilities. CCEPD's main function is to consult with and advise the Labor and Workforce Development Agency and the California Health and Human Services Agency on all issues related to full inclusion in the workforce of persons with disabilities, in order to accomplish four goals:

1. Bring individuals with disabilities into gainful employment at a rate that is as close as possible to that of the general population.
2. Support the goals of equality of opportunity, full participation, independent living, and economic self-sufficiency for these individuals.
3. Ensure that state government is a model employer of individuals with disabilities.
4. Support state coordination with, and participation in, benefits planning training and information dissemination projects supported by private foundations and federal grants.

CCEPD currently consists of mandated and selected members which include several state agency directors, business leaders from around the state, and disability community representatives. Along with three full-time staff and an Executive Officer, the Committee meets four times annually to discuss strategies and recommendations.



DISABILITY ACCESS SERVICES

Disability Access Services (DAS) was established in 1992 to provide technical assistance to state and local government, employers, and businesses on accessibility for persons with disabilities, disability rights, and creating equal opportunities in employment, independent living, businesses, education, transportation, recreation, and other programs, services, and activities provided to the public.

DAS is an affordable educational and accessibility resource. DAS provides the following services:

- Training on disability awareness, disability employment, accessible electronic and information technology, and physical accessibility
- Consulting and technical assistance regarding reasonable accommodation and accessibility of programs, services, and activities
- Deploying surveys to determine physical accessibility of buildings and facilities

DAS employees are experts in the fields of vocational rehabilitation, reasonable accommodation, physical accessibility in government, public accommodations, and digital accessibility.

TRAUMATIC BRAIN INJURY

DOR provides services to individuals with disabilities, including those with a traumatic brain injury (TBI), resulting in employment, independence and equality.

A TBI is caused by a bump, blow, or jolt to the head or a penetrating head injury that disrupts the normal function of the brain. Not all blows or jolts to the head result in a TBI. The severity of a TBI may range from “mild” (i.e., a brief change in mental status or consciousness) to “severe” (i.e., an extended period of unconsciousness or memory loss after the injury). Most TBIs that occur each year are mild, commonly called concussions.

DOR provides services to approximately 2,300 individuals with acquired and traumatic brain injury through Vocational Rehabilitation, Independent Living, and, most recently, the TBI Program. The DOR began administration of the California TBI Program in January 2010 with funding from the Seat Belt Penalty Fund.

ASSISTIVE TECHNOLOGY

Assistive Technology (AT) is any object used to make life easier for persons with disabilities -- devices, gadgets, tools, hardware, and/or software that can help people live, work, learn, and play as independently as possible. The United States Congress passed the Assistive Technology Act to increase access to, availability of, and funding for assistive technology through state efforts and national initiatives. In California, DOR collaborates with the California Foundation for Independent Living Centers (CFILC) to provide the statewide AT goods and services that can help our consumers live independently and participate in their local communities.

INDEPENDENT LIVING SUCCESS STORIES

NORMA - ILC

The Friendly Visitor Program at FREED Center for Independent Living matches volunteers with seniors and people with disabilities in the community. This program helps improve mental health and provides opportunities for social interaction within the community.

Norma, a participant in the program, says, "I am so happy with my friendly visitor. We hit it off right away. It's nice to have someone come over and talk. She even invited me to her house for Easter. Sometimes we go out to lunch or go shopping, but

mostly we just visit together. We are like family and really enjoy each other's company. I am not nearly as lonely as I was before. Thank you so much for matching us up."

According to Nika, another participant, "I look forward to our women's group meeting every month. It is the place for me to find understanding, acceptance, and assistance dealing with my disability. FREED gives me the opportunity to seek support among my peers who are dealing with their own disabilities. Our women's group is a circle of friends holding each other up when we are having difficulties dealing with all the ways that living with a disability affects quality of life. Being able to share one's feelings in a safe, caring environment among women who are dealing with similar challenges has been lifesaving. It is the single most important thing I do to help myself accept my disability and live a life worth living, and to keep a good attitude through it all. I am grateful that FREED is always there for support."



WINFORD - TBI

Winford, 57, was involved in a rollover car accident and suffered extensive injuries including facial fractures, internal organ injuries, hip and pelvis fractures, and a traumatic brain injury (TBI).

At the time of his accident, Winford was a manager at a collections company. He began adjusting after months of support from the TBI program at Mercy Outpatient Rehabilitation Center and wanted to explore returning to work. Through a cooperative agreement between DOR and Mercy, Winford completed a thorough evaluation of his abilities and participated in a volunteer work experience to hone his skills. He has since accepted a part-time position at a law office and continues to receive guidance and support from his vocational rehabilitation counselor.

In addition to physical rehabilitation, Winford participates regularly in a TBI support group. Both he and his mother have received education and counseling from Mercy on TBI and adjusting to life with a disability. He can tell you, it has not been easy for a 57-year-old man to suddenly need the support of his mother again.

Winford has a profound ability to adapt and continues to make life improvements, becoming more independent and productive in the community. His positive attitude, combined with guidance and support from Mercy and DOR, played a crucial role in his TBI recovery.



LOS ANGELES COASTAL BAY REGION

Independent Living Resource Center, San Francisco
649 Mission Street, 3rd Floor, San Francisco, CA 94105
San Francisco County
(415) 543-6222 Voice
Jessie Lorenz, Executive Director
www.ilrcsf.org

Independent Living Resources of Solano & Contra Costa Counties
1850 Gateway Boulevard, Ste. 120, Concord, CA 94520
Contra Costa and Solano Counties
(925) 363-7293 Voice/TTY
Susan Rotchy, Executive Director
www.ilrsc.org

Marin Center for Independent Living
710 Fourth Street, San Rafael, CA 94901
Marin County
(415) 459-6245, Ext. 320 Voice
Eli Gelardin, Executive Director
www.marincil.org

Disability Action Center
1161 East Avenue, Chico, CA 95926-1018
Butte, Glenn, Lassen, Modoc, Plumas, Shasta, Siskiyou, and Tehama Counties
(530) 893-8527 Voice/TTY or (800) 464-8527
Evan LeVang, Executive Director
www.ilsnc.org

Resources for Independent Living
420 I Street, Basement Level, Ste. 3, Sacramento, CA 95814
Sacramento and Yolo Counties
(916) 446-3074 Voice/TTY
Ms. Frances Gracechild, Executive Director
www.ril-sacramento.org

Services Center for Independent Life
107 South Spring Street, Claremont, CA 91711-0549
Los Angeles County
(909) 621-6722 Voice
Larry Grable, Executive Director
www.scil-ilc.org

Silicon Valley Independent Living Center
2202 North First Street, San Jose, CA 95131
Santa Clara County
(408) 894-9041 Voice
Nayana Shah, Executive Director
www.svilc.org

Southern California Resource Services for Independent Living
7830 Quill Drive, Ste. D, Downey, CA 90242
West Los Angeles County
(562) 862-6531 Voice
James Baker, Executive Director
www.scrs-ilc.org

Tri-County Independent Living
2822 Harris Street, Eureka, CA 95503
Del Norte, Humboldt, and Trinity Counties
(707) 445-8404 Voice
Ms. Chris Jones, Executive Director
www.tilinet.org

Westside Center for Independent Living
12901 Venice Boulevard, Los Angeles, CA 90066
Los Angeles County
(310) 390-3611 Voice
Alan Toy, Interim Executive Director
www.wcil.org

Center for Independence of Individuals with Disabilities
1515 South El Camino Real, Ste. 400, San Mateo, CA 94402
San Mateo County
(650) 645-1780 Voice
David DeNola, Executive Director
www.cidsanmateo.org

Center for Independent Living
3075 Adeline Street, Ste. 100, Berkeley, CA 94703-2576
Alameda County
(510) 841-4776 Voice
Ms. Beatrice Burgess, Interim Executive Director
www.cilberkeley.org

Central Coast Center Independent Living
318 Cayuga Street, Ste. 208, Salinas, CA 93901
Monterey, San Benito and Santa Cruz Counties
(831) 757-2968 Voice
Elsa Quezada, Executive Director
www.cccil.org

Communities Actively Living Independent & Free
634 S. Spring Street, 2nd Floor, Los Angeles, CA 90014
Los Angeles County
(213) 627-0477 Voice
Lillibeth Navarro, Executive Director
www.califilc.webs.com

Community Resources for Independent Living
439 "A" Street, Hayward, CA 94541
Alameda County
(510) 881-5743 Voice
Sheri Burns, Executive Director
www.crilhayward.org

Disability Services & Legal Center

521 Mendocino Avenue, Santa Rosa, CA 95401
Lake, Mendocino, Napa, and Sonoma Counties
(707) 528-2745 Voice
Adam Brown, Executive Director
www.disabilityserviceandlegal.org

Disabled Resources Center, Inc.

2750 East Spring Street, Ste. 100, Long Beach, CA 90806
Los Angeles County
(562) 427-1000 Ext. 15 Voice
Dolores Nason, Executive Director
www.drcinc.org

Independent Living Center of Southern California

14407 Gilmore Street, Ste. 101, Van Nuys, CA 91401
Los Angeles County
785-6934 Voice
Norma Vescovo, Executive Director
www.ilcsc.org

VALLEY MOUNTAIN REGION

Placer Independent Resource Services, Inc.

11768 Atwood Road, Ste. 29, Auburn, CA 95603
Alpine, El Dorado, and Placer Counties
(530) 885-6100 Voice
Susan 'Tink' Miller, Executive Director
www.pirs.org

Resources for Independence, Central Valley

3008 North Fresno St., Fresno, CA 93703
Fresno, Kings, Madera, Merced, and Tulare Counties
(559)-221-2330 Voice
Robert J. Hand, Rs.D., Executive Director
www.ricv.org

Rolling Start, Inc.

570 W. 4th Street, Ste. 107, San Bernardino, CA 92401
Inyo, Mono, and San Bernardino Counties
(909) 884-2129 Voice
Ms. Fran Bates, Executive Director
www.rollingstart.org

Access to Independence of San Diego, Inc.

8885 Rio San Diego Drive, Ste. 131, San Diego, CA 92108
Imperial and San Diego Counties
1-800-300-4326 Voice
Louis Frick, Executive Director
accesstoindpendence.org

Community Access Center

6848 Magnolia Avenue, Ste. 150, Riverside, CA 92506
Riverside County
(951) 274-0358 Voice
Paul Van Doren, Executive Director
www.ilcac.org

Dayle McIntosh Center for the Disabled

13272 Garden Grove Boulevard, Garden Grove, CA 92843
Orange County
(714) 621-3300 Voice
Brenda Premo, Interim Director
www.daylemc.org

Disability Resource Agency for Independent Living

920 12th Street, Modesto, CA 95354
Amador, Calaveras, Mariposa, San Joaquin, Stanislaus,
and Tuolumne Counties
(209) 521-7260 Voice
Barry Smith, Executive Director
www.drail.org

**FREED, Center for Independent Living Agency &
Disability Resource Connection**

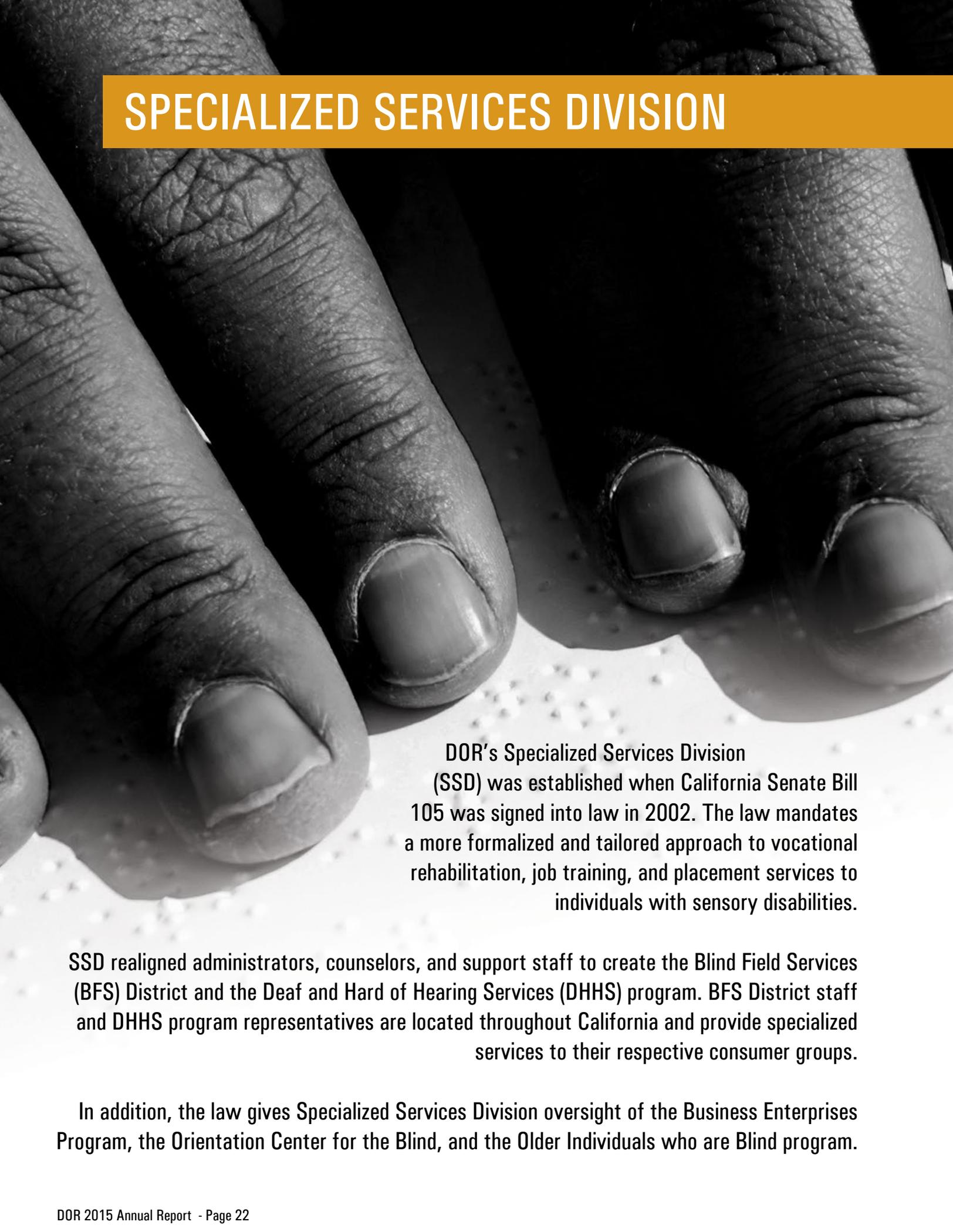
2059 Nevada City Hwy, Ste. 102, Grass Valley, CA 95945
Colusa, Nevada, Sierra, Sutter, and Yuba Counties
(530) 477-3333 Voice
Ana Acton, Executive Director
www.freed.org

Independent Living Center of Kern County

5251 Office Park Drive, Ste. 200, Bakersfield, CA 93309
Kern County
(661) 325-1063 Voice
Jimmie Soto, Executive Director
www.ilcofkerncounty.org

Independent Living Resource Center

423 West Victoria, Santa Barbara, CA 93101
San Luis Obispo, Santa Barbara, and Ventura Counties
(805) 963-0595 Voice/TTY
(805) 963-1350 Fax
Josephine Black, Executive Director
www.ilrc-trico.org



SPECIALIZED SERVICES DIVISION

DOR's Specialized Services Division (SSD) was established when California Senate Bill 105 was signed into law in 2002. The law mandates a more formalized and tailored approach to vocational rehabilitation, job training, and placement services to individuals with sensory disabilities.

SSD realigned administrators, counselors, and support staff to create the Blind Field Services (BFS) District and the Deaf and Hard of Hearing Services (DHHS) program. BFS District staff and DHHS program representatives are located throughout California and provide specialized services to their respective consumer groups.

In addition, the law gives Specialized Services Division oversight of the Business Enterprises Program, the Orientation Center for the Blind, and the Older Individuals who are Blind program.

Specialized Services Division service offerings include:

Blind Field Services (BFS)

BFS is a statewide District that provides specialized and comprehensive vocational rehabilitation services to Californians with vision loss. The BFS utilizes a team approach to service delivery through nine teams of Rehabilitation Counselors for the Blind and paraprofessional staff managed by the Team Managers and a District Administrator, all of whom have specialized knowledge and training in serving this population.

Older Individuals who are Blind (OIB)

Title VII, Chapter 2 of the Federal Rehabilitation Act of 1973, as amended, funds independent living services to individuals age 55 or older whose severe visual impairment makes competitive employment difficult to attain, but for whom independent living goals are still feasible.

Business Enterprises Program (BEP)

BEP was created through the Federal Randolph-Sheppard Act of 1936 to provide persons who are blind with paid employment through the operation of vending facilities on federal and other publicly owned property. The program was intended to improve employment opportunities for trained, licensed blind persons to operate cafeterias, snack bars, and automatic vending machines on federal property.

Orientation Center for the Blind (OCB)

OCB is a DOR owned and operated residential training facility that assists adults who are visually impaired and blind adjust to their vision loss. OCB is open 24 hours a day, seven days a week. Credentialed teachers and qualified rehabilitation professionals provide a full curriculum of classes and experiences individually tailored to assist each student to reach their full potential for independence and to develop pre-vocational skills. The residential facility can support 36 students at any given time.

With state-of-the-art assistive technology and an office training area for student computer training, OCB students have opportunities to develop pre-vocational and independent living skills.



Deaf and Hard of Hearing Services (DHHS)

DHHS program provides technical guidance and vocational rehabilitation consultation to rehabilitation counselors and District Administrators across California.

Additionally, the program focuses on Deaf Sensitivity and other in-service trainings, producing resources in American Sign Language and accessibility efforts such as Video Remote Interpreting.

DOR DEPARTMENT of
REHABILITATION
Employment, Independence & Equality

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